Little Crow data notice

This page explains what Little Crow reads & what it keeps for members of the HAIKYU!! FLY HIGH community server.

Who runs the bot

Little Crow is run by our team, Garena x MMLLC, for the HAIKYU!! FLY HIGH community server. It is not public and cannot be invited elsewhere.

What the bot reads and does not keep

The bot reads messages as they arrive to remove outside server invites, catch accounts that post in a trap channel, and receive commands staff type in channel. It reads this live and stores no message text off Discord. Ticket transcripts are made when a ticket closes and stay on Discord.

What the bot stores

On our own encrypted server we keep:

- recent usernames and display names seen for each user, for moderation lookups;
- recent nicknames for each member;
- support-ticket records and per-member and per-staff ticket statistics;
- a member-count history and invite-code usage counts for the server, as counts, not per-member records;
- staff warnings, as a moderation record.

We do not store message text, leveling data or server backups.

How long we keep it

- Ticket statistics: 90 days.
- Name and nickname history: until you ask us to delete it, or the bot leaves.
- Warnings: as long as the server keeps its moderation records.
- Member-count history: counts only.

How to ask for deletion

Run `.mydata forgetme` in the server to file a request, open a support ticket from the ticket panel, or email us at contact@melocrit.com. We remove your stored name history and ticket statistics and confirm back. We keep moderation records (warnings and the staff log channel) because they protect the server; a deletion request cannot remove those.

What we never do

We do not sell your data or share it with advertisers or brokers. We do not use message content to train machine learning or AI models. We do not message you directly except for ticket notices, or contact you outside Discord.

Governing documents

The wider service is covered by Garena's privacy policy and Garena's terms of service.

Reporting a problem

If something looks wrong, open a support ticket or tell staff.

Age

Discord sets a minimum age you must meet to be here. We do not knowingly keep data about anyone under 13.

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